



**BlueCross BlueShield
of Illinois**

KEY ADDRESSES AND PHONE NUMBERS FOR SMALL GROUP ACCOUNTS

*To make inquiries or
submit membership
changes, please refer to
the phone numbers and
addresses in this flier.*



Membership

Claims/Benefits

BCBSIL non-HMO:

Blue Cross and Blue Shield of Illinois
1400 North 30th Street
Quincy, IL 62301-3476
Phone: 1-800-541-2768
Fax: 1-855-831-3249
Website: bcbsil.com
Email: quincymembershiptech@bcbsil.com

Blue Cross and Blue Shield of Illinois
P.O. Box 805107
Chicago, IL 60680-4112
Phone: 1-800-541-2767
1-855-831-3249

BLUEADVANTAGE HMO:

Blue Cross and Blue Shield of Illinois
2787 McFarland Road
Rockford, IL 61107-6815
Phone: 1-800-892-2803
Fax: 1-800-260-6840
Website: bcbsil.com
Email: hmomembership@bcbsil.com

Blue Cross and Blue Shield of Illinois
300 E. Randolph
Chicago, IL 60601-5099
Phone: 1-800-420-8774

DEARBORN NATIONAL:

Dearborn National
1020 West 31st Street
Downers Grove, IL 60515
Phone: 1-800-348-4512
Fax: 630-824-5421
Website: dearbornnational.com
Email: contactus@dearbornnational.com

Dearborn National
1020 West 31st Street
Downers Grove, IL 60515
Phone: 1-800-348-4512

BLUECARE DENTAL:

Dental Network of America
Two TransAm Plaza Drive
Oakbrook Terrace, IL 60181
Phone: 1-800-367-6401 (PMO)
Website: dnoa.com

Phone: 1-800-323-7201 (HMO)
Dental Network of America
P.O. Box 23059
Belleville, IL 62223-3059

General Information

- **BlueCare Connection®:**

Phone: 1-800-232-7108

- **Prescription Drug Card Inquiries:**

Phone: 1-800-423-1973

- **Prime Therapeutics® Customer Service:**

Phone: 1-888-233-0650

Website: primetherapeutics.com

- **Prime Therapeutics Mail Order Inquiries (for members):**

Phone: 1-877-357-7463

Website: www.myprimemail.com

- **Supplies or Forms:**

Phone: 1-866-726-2767

Address: Blue Cross and Blue Shield of Illinois

1020 West 31st Street

Downers Grove, IL 60515

Email: stock_request@bcbsil.com

- **Producer Service Center:**

Phone: 1-855-782-4272

- **Davis Vision:**

Phone: 1-877-393-8844

- **Davis Vision Provider Finder:**

Website: bcbsil.com/providers/important_info_vision.htm

Key Internet Information

- **Blue Access® for Employers:**

Website: bcbsil.com/employer

- **Internet Help Desk:**

Phone: 1-888-706-0583

- **Provider Finder®:**

Website: <http://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1>

Billing Information

NON-MEMBERSHIP BILLING:

Phone: 1-800-792-8595**

****Billing questions with regard to NON-membership issues only**

Groups choosing not to use the enclosed envelope to send payments will need to send them to one of the following addresses:

BILL PAYMENT MAILING ADDRESS

Health Care Service Corporation

25550 Network Place

Chicago, IL 60673-1255

For even faster service, please send payments to:

OVERNIGHT/COURIER DELIVERY BILL

PAYMENT MAILING ADDRESS

JPMorgan Chase & Co.

131 S. Dearborn St., 6th Floor

Chicago, IL 60603

Attn: Health Care Service Corporation #25550

ONLINE BILL PAYMENT

Sign up at bcbsil.com/employer/safe_secure.htm